

Registration Q&A

When can I register for the upcoming school year?

Registration for all students will begin May 1st via txConnect Parent Portal.

What do I need to register for the upcoming school year?

Returning Students:

- A txConnect Parent Portal account
- Parent's Driver's License or photo ID
- Current (dated within 30 days) proof of residency which may be one of the following:
 - Gas, electric, or water bill indicating name and address of parent
 - Lease agreement
 - Mortgage statement
- Current Immunization Record for incoming 7th grade students

New Students:

- A txConnect Parent Portal account
- Parent's Driver's License or photo ID
- Current (dated within 30 days) proof of residency which may be one of the following:
 - Gas, electric, or water bill indicating name and address of resident
 - Lease agreement
 - Mortgage statement
- Student's Birth Certificate
- Student's Social Security Card
- Student's current Immunization Record
- Proof of Income for both working parents – PK students ONLY
- Recent report card, withdrawal form and/or transcript from prior school
 - High school students will need a transcript showing all credits earned to assist in course placement

If you have a unique residency situation, please contact the Office of Student Admissions at 432-456-8890 or by [email](#).

When is my child eligible for Kindergarten?

Students may enter kindergarten in August if they turn 5 on or before September 1st.

How do I know what school my child is required to attend?

Your address determines the PreK, elementary, middle school, and high school your child attends. You can click [here](#) to enter your address and locate the assigned campuses.

How can I learn more about my child's school?

Families are encouraged to attend their schools' back-to-school functions and to contact them for questions.

Can my child attend a school other than our neighborhood school?

Ector County ISD understands there are situations which warrant students attend a campus outside of their attendance zone. To request a transfer to a different school, click [here](#) to complete and submit a transfer application before the April 15th deadline.

We are interested in a Choice School (formerly Magnet Schools), how do we apply?

You can submit an application to a Choice School (Austin, Cameron, Gale Pond Alamo, Reagan, Hays, Milam, Blackshear, Travis, or Zavala) by clicking [here](#).

What if I am not the student's legal guardian?

If you are not the legal guardian of the student you are trying to enroll, you will need to complete a Non-Parent Guardian in the Office of Student Admissions. You will need to present the following information:

- ID
- Current Proof of Address
- Student's Birth Certificate
- Notarized Power-of-Attorney from legal guardian

What do I do AFTER I complete the online registration?

You do not need to do anything after you have successfully completed your child's registration. The campus will be in touch with you prior to the first day of school. If in doubt that it was submitted correctly, you can contact your neighborhood campus for peace of mind.

What if I do not have all the required documents?

Much of the enrollment process can still be completed. However, your child will not be fully registered until all documentation has been received.

I do not have a txConnect Parent Portal Account.

Click the txConnect Parent Portal link to create or login to your account.

Where do I get my child's portal ID?

You can request your child's portal ID by contacting your child's school or by contacting Student Admissions at (432) 456-8890 or via [email](#). The portal ID is NOT your child's student ID #.

I forgot my username/password.

To reset a password, select the '*Forgot your Username/Password*' link in the txConnect login screen. From there you will be asked to enter your username or email address you used to set up your account and then prompted to enter a new password. Please do **NOT** create a new account.

I made a mistake.

Returning Students:

If you realize you have made a mistake and need to make changes to your responses prior to submitting the form, you can navigate between pages using the 'Back' and 'Next' buttons.

If you have already submitted the form, you will need to contact your student's campus so they can make the changes for you.

New Students:

If you realize you have made a mistake and need to make changes to your responses prior to submitting the form, you can navigate between pages using the 'Back' and 'Next' buttons.

If you have already submitted to the District, you can login to your parent portal account and click on *Enroll a New Student*. You will then click on *Step 3* to update parent's information or *Step 4* to update Student's information. After all changes have been made, resubmit the form.

I only see my child's name but no additional information.

The txConnect email used to create your Parent Portal should be the same email on file at your child's school. A green check besides your child's name in the My Account tab means the emails match. If you see a red X, please contact your child's school or Student Admissions (432-456-8890) for assistance.

I'm having other technical difficulties not covered here.

If you experience any technical issues while completing the online registration process that are not addressed here, please contact your child's school or Student Admissions (432-456-8890).