

301 E. Clements
Phone (432) 456.8569 Fax (432) 456.8568
Hours M-F 8am to 5pm



Social Work Services – Highly Mobile Students – Bilingual EL Assistance Program
– Parenting Program – Truancy Intervention – Drop Out Intervention – Grad Lab
Program - Expulsions

Scott Randolph – Director of School Attendance
Edward Gallegos – Supervisor Grad Labs (all campuses) EL Specialist
Leticia Bernal – Social Worker – Campuses: 002, 003, 043, 045, 046, 011, 014, 015, Grad Labs, COC Food Bank
Shawana Glenn – Social Worker – Campuses: 101, 106, 110, 113, 114, 118, 121, 127, 129, 132, 004, 042
Elizabeth Aranda – Social Worker – Campuses: 102, 103, 104, 105, 107, 112, 115, 119, 130, 133, 047
Maria Rangel – Social Worker – 111, 116, 117, 122, 123, 124, 125, 126, 128, 131, 044
Gabriel Fierro – Homeless Specialist all campuses
Amy Herndon-Drop Out Recovery Teacher
Crystal Rayos – Drop Out Prevention Intervention Specialist OHS
Niki Prann – Drop Out Prevention Intervention Specialist PHS

Social Work Services - The Community Outreach Center (COC) social workers assist with:

- School supplies, uniform assistance and clothing for needy students
- Home visits for assistance with social and economic needs including food, shelter and utility referrals
- Linking families to area social service agencies
- An up to date knowledge of child welfare laws and procedures
- Attendance interventions, McKinney Vento Homeless Identifications, Drop Out Interventions
- Referrals can be made by any ECISD employee. Staff can contact the social workers via phone or e-mail

Highly Mobile Students – The COC staff provides services to homeless and foster students. Who is homeless or in foster care?

- Students living in a shelter (family shelter, domestic violence shelter, or transitional living program) Local examples include but are not limited to: Family Promise, Mission Messiah, Salvation Army, Angel House, Safe Place, High Sky Children’s Ranch and Project Hope are homeless
- Students living in a motel, hotel or weekly rate housing are homeless
- Students living in a house or apartment with more than one family because of economic hardship or loss are homeless
- Students living in an abandoned building, a car, camper, at a campground, or on the street are homeless
- Students living in substandard housing (no electricity, no water, and/or no heat) are homeless
- Students living with friends or family because they are a runaway or unaccompanied youth are homeless
- Students with official 2085 forms or court orders from DFPS are in foster care

Homeless and foster students have a Federal legal right to:

- Continue to attend the school in which they were last enrolled, even if they have moved away from that school’s attendance zone or district;
- Receive transportation from their current residence back to their school of origin;
- Qualify automatically for free lunch
- Contact the district’s Homeless & Foster Liaison (Scott Randolph) to resolve any disputes that arise during enrollment

Other Legal Rights: Homeless and foster students per federal law do not need to provide proof of residency, immunization records, TB skin test result, birth certificate, school records, or legal guardianship papers to enroll in school. Immunization records do need to be provided within 30 days of enrollment. Foster students must provide a 2085 form or a court order and proof of address.

Bilingual EL Assistance Program – Provides assistance to bilingual ELL families designed to remove barriers to school attendance and performance by assisting with school enrollment, school supplies, and providing attendance and drop out interventions.

Parenting Program - Parenting Wisely is an evidence-based and proven effective program. Extensive research and clinical tests show that use of Parenting Wisely results in increased knowledge and use of good parenting skills, a 30% decrease in child behavior problems, reduced spousal violence and violence toward children. Success of the program has earned it the ranking as a Substance Abuse and Mental Health Services Administration (SAMHSA) "Model Program" and an Office of Juvenile Justice and Delinquency Prevention (OJJDP) "Exemplary Program". The program is FREE. Parents can call the COC at 456-8569 to schedule. The program is offered in English or Spanish and is for parents of children ages 3 to 18. The program is offered online so parents can complete remotely.

Truancy Intervention – The COC provides the following services

- Attendance warning letters are mailed from COC at 3 U/X within a 4 week period & 5 U/X within a 6 month period
- Credit warning and credit loss letters are mailed from COC monthly
- Weekly Attendance & Drop Out Report is e-mailed to staff listing students with attendance problems
- Social Worker contact and home visits
- Truancy charges filed when students accumulate 10 U/X within a 6 month period

The Texas Education Code requires that each campus provide systematic interventions for students with attendance problems before the student accumulates 10 unexcused absences and before referrals are made to Truancy Court.

Drop Out Intervention - COC staff assist the campuses with recovering students identified as leavers with drop out codes. Campus staff should not depend solely on COC staff to recover drop outs. Campus staff should use all efforts possible to recover and prevent drop outs.

Important Drop Out Recovery Assistance Dates for 2020-2021

- Aug. 20, 2020 Attendance Warning Letters mailed from COC to parents of students 18 and younger on the school start date who are identified as drop outs
- Aug. 28, 2020 Truancy Court filings will be submitted on those drop outs 18 and younger (filed against the parent)
- Aug. 29, 2020 Drop Out Recovery Neighborhood Walk
- Sept. 17, 2020 Drop Out Recovery Court Session held at ECISD Administration
- Sept. 24, 2020 Drop Out Recovery Court Session held at ECISD Administration
- Oct. 22, 2020 Drop Out Recovery Court Session held at ECISD Administration
- Oct. 30, 2020 School Start Window Closes

Drop Out Intervention and Prevention Specialists - Specialists meet with students and parents upon withdrawal to provide interventions including: advocacy; homeless identification; conflict resolution; link to school and outside resources. Specialists monitor the drop out list on a weekly basis and contact drop outs via phone or home visit to provide interventions. Specialists also contact parents and students with 10 unexcused absences to provide interventions. Specialists are the campus contact for homeless and foster students at the high school level and work closely with registrars and attendance clerks to provide assistance to help disconnected students become connected to the campus by helping them join groups and organizations.

Grad Labs – The COC operates the Optional Flexible School Day Program (OFSDP) Grad Labs for students up to 21 years old who have previously dropped out or are at risk for dropping out. Students must be identified as At Risk, McKinney Vento Homeless, Bilingual EL or former Bilingual EL and be juniors or seniors. The students are offered flexible scheduling and a smaller learning environment and 24-hour access to the Odyssey Ware Recovery Program. Students are enrolled at their home campus but continue coursework at the COC through Odyssey Ware. Students must be recommended by the campus principal.

Expulsions - A campus principal must request the expulsion by emailing Scott Randolph or calling 456-8569. The email expulsion request must state the reason for the request and the duration of expulsion the campus is requesting. Hearings typically occur 5-7 days after receipt of the request letter.

The Community Outreach Center is here to serve at risk families and the campuses. Please call or email for additional assistance.