



Q. Will a new Member ID card be issued?

A. Yes, due to Federal changes, new Member ID cards will be issued. Your new card will be mailed in December. It will include new prescription benefit information. Make sure you present the new ID card at your pharmacy for any prescriptions filled on or after January 1, 2023. Your pharmacy needs the information on the back of the card to process your prescriptions and submit claims.

Q. I've lost or never received a member ID card, where do I request one?

A. Members may download a member ID card on our patient portal @ www.pcarx.myrxplan.com or download the app (MY RX Plan). Members can also contact the patient care team at 855-283-7882 to speak to a representative.

Q: Is my medication covered?

A: Members can access the patient portal at WWW.pcarx.myrxplan.com to verify coverage. You will need your member ID and group number to register and log in. If you do not have your member ID card, please contact our patient care team at info@pcarx.com or 855-283-7882.

Q. My medication is not covered, what do I do?

A: Contact our patient care team at info@pcarx.com or 855-283-7882 to verify coverage. If your medication is non-formulary, we will provide you with formulary alternatives to discuss with your doctor and obtain a new prescription if applicable.

Q. How much will my medication cost?

A: This depends on the prescription plan you have chosen. Members can check the patient portal at www.pcarx.myrxplan.com or contact our patient care team at 855-283-7882.

Highlight of prescription plan copay structures:

Benefit Plan	Option I	Option III	Option III HSA
30-day supply @ Retail	<p>No Pharmacy Deductible</p> <p>\$12.00 Generics at in network pharmacies.</p> <p>\$80.00 Brands at in network pharmacies.</p> <p>\$100.00 Non-Preferred Brands at in network pharmacies.</p>	<p>Deductible applies \$1,900.00 Individual and \$3,800.00 family.</p> <p>20% Copay on Generics, Brands, Nonpreferred Brands After Deductible is Met.</p>	<p>Deductible applies \$1,900.00 Individual and \$3,800.00 family.</p> <p>20% Copay on Generics, Brands, Nonpreferred Brands After Deductible is Met.</p>

90-day Supply @Retail	\$25/\$160/ \$200	20% after deductible is met	20% after deductible is met
90-day Supply @ Amazon mail order	\$25/\$160/ \$200	20% after deductible is met	20% after deductible is met
Specialty	20% up to Max of \$1,900 per claim	20% after deductible is met.	20% after deductible is met

Assistance in the form of; copay card, copay coupon, copay assistance card, manufacturer financial assistance from pharmaceutical manufacturers may not count toward your deductible or maximum out of pocket requirements. Only the "actual" out of pocket costs will be applied to your deductible or out of pocket maximum.

Q. What is a deductible?

A. The amount of money the patient is responsible **before insurance covers any prescription cost.**

- Option I Plan: No Pharmacy deductible
- Option III Plan:
 - Individual: \$1,900
 - Family: \$3,800
- Option III HSA Plan:
 - Individual: \$1,900
 - Family: \$3,800

Q. What is a Maximum-out-of-Pocket? (MOOP)

A. The max dollar amount patients will have to pay in a plan year for prescription cost. Once the out-of-pocket max has been reached, the plan pays 100 % for the cost of prescriptions. Plan year effective 1/1/2023 through 12/31/2023.

- Option I Plan:
 - Individual MOOP: \$7,900
 - Family MOOP: \$15,800
- Option III Plan:
 - Individual MOOP: \$6,750
 - Family MOOP: \$13,500
- Option III HSA Plan:
 - Individual MOOP: \$6,750
 - Family MOOP: \$13,500

Q. What pharmacy can I use?

A. PCA Rx is contacted with 68,000 + pharmacies nationwide. Specialty medications are limited to CVS Specialty Pharmacy.

Q. Does PCA Rx have a mail order pharmacy?

A. Amazon mail order pharmacy is the mail order pharmacy effective 1.1.2023

Q. Where can I fill specialty medications?

A. Specialty medications are required to be filled through CVS Specialty Pharmacy.

Q. Can I fill at a local pharmacy for specialty medications as I do not like mail order?

A. Specialty medications must be filled through CVS Specialty but can ship to a local CVS Pharmacy to be picked up in store.

Q. How do I transfer prescriptions from previous mail order to Amazon Mail order?

A. Contact Amazon Pharmacy Customer Care at 855-745-5725

- Set up Amazon Pharmacy Account @ www.amazon.com/homedelivery-meds.

Q. What is a prior authorization?

A. Clinical review to ensure that medications are medically necessary and appropriate for the reason prescribed.

Q. Why do I need a prior authorization on medications I've taken for years?

A. Prior authorization must be renewed every 6 to 12 months.