

BLANK FORM ERRORS

If the red errors below appear when you click SAVE or NEXT at the bottom of the page, follow the following steps:

Click on any previous page that was completed before the errors appeared, or back out of the registration window and start registration again from the Summary Screen as you did before. Then click on the page that the errors were created on to reload the page.

Now we can see where the errors occurred, simply verify the data is correct and fill in any blanks that may have not saved correctly. Below, we can see that the Physical Address Street Name is showing blank, which is what caused the error, so we need to click

Edit and select the appropriate street and then click SAVE.

If the error happens again or cannot be remedied, contact your student's campus and inform them of what address you're trying to enter. Some addresses aren't in our street directory and have to be added manually before this issue is resolved.